

# **Public Safety Guide**

**Anime in the Park  
Kendall Indian Hammocks Park 2026**

**Meet at the Registration tent (R1) as the central gathering point.**

**Main goals:**

- Check on the vibes
- Encourage people to stay hydrated
- Provide first aid kits if needed
- Check for wristbands
- Report incidents

**Process:**

Walk around the venue and check on people.

This is not a security role. Do not confront aggressors.

**More info:**

Walk around the park, say hi to people, and ask if everything is OK.

Keep an eye on things and watch out for odd behavior. Check for signs of stalking, intimidation, or anything that is disturbing the peace and safety of others. Report any possible issues to staff.

If you find someone who looks uncomfortable with a social situation, just walk up and say hi to everyone. Make small talk. Ask how their day is going, if they're having fun, etc. Use your intuition to gather details and see if everyone is OK.

**The tools:**

**Water bottles** may be provided for free if you see someone who appears to be dehydrated. Please don't advertise this too much, as people could abuse it. Water is for sale for \$2 via the food vendors.

Each shift will have one person carrying a small **first aid kit** with band-aids and tweezers. **Full first aid kits can be found at Registration and Placement/Information.**

## **Dealing with rude and aggressive people.**

If anyone becomes combative or hostile, radio for help. It's not your responsibility to handle these issues. For serious threats, find a police officer or call 911. We will have at least one officer on-site.

## **Radio.**

We use channel 7 on the walkie talkies. It should already be on channel 7, but if not, just twist the larger knob in the middle. The radio will announce the channel through the speaker. Twist until it says channel 7. The smaller knob is for volume.

Push and hold the talk button on the side for a few seconds, then speak clearly.

For example: (press the talk button) (pause) "Hi, this is (your name) with Registration. May I please have assistance." (let go of the button)

## ***Out of batteries? Swap the radio out at:***

Shelter 3 – Panels

or

Shelter 5 – Main Events

*We may also need to make a broadcast to change channels if 7 is interfering with another band.*

## **Conflict Resolution Process**

- Level 1 – Conversation
- Level 2 – Ejection
- Level 3 – Police Matter

### **Level 1 – Conversation**

If someone is accused of inappropriate behavior, our first response is to talk to accused. Gauge the situation. Try to determine whether they are just social inept, or if they have malicious intentions. This is obviously a gray area. Just do your best to be a decent and supportive human being, and try to understand them as best as possible.

Be honest and direct. Tell them what they have been accused of. For example, "An attendee stated that you took pictures of them without their consent, and they would like those pictures deleted immediately. If we have to ask you a second time, you will be ejected from the event."

If you don't feel comfortable confronting people like this, please ask a staff member to handle it. We want 100% raw and unfiltered interactions. These should be seen as learning experiences for them. All too often, people tend to walk on eggshells around serious topics. We are honest and up front. Tell them exactly what the situation is, and make suggestions on how they can do better.

Sometimes this will feel uncomfortable, and it may feel like we're being too mean. For example, you may need to tell someone who appears to be socially awkward and clueless, "You have made some of our guests feel uncomfortable by standing too close to them. Please be mindful of everyone's space." It's simple and direct, and honestly they've probably never had anyone be this up front with them. In our opinion, it's better to just let them know exactly what the reality of the situation is. It's more cruel to keep them in the dark. It may hurt at first, but the band-aid has to come off eventually.

*Inform the accused of how their behavior has been interpreted.*

## **Level 2 – Ejection**

If we have to approach someone about their behavior a second time, we remove them from the event.

Their name will be added to a ban list that is relayed to Registration.

*Two strikes and they're out.*

## **Level 3 – Police Matter**

Anyone who returns from an ejection will be met by police.

If the issue is serious and involves threats or acts of violence, immediately call 911 and search for an on-site officer. These situations are obviously grounds for immediate ejection and possibly arrest.

*Do not confront violent aggressors. Report serious issues to the on-duty police officer, or call 911.*